

TERMS & CONDITIONS

We make every effort to ensure that our patrons and function guests have a wonderful event at The Astor. We put the safety of our guests and staff first at all times. Please read carefully the terms and conditions of booking The Astor Hotel.

BOOKINGS

A tentative booking is only secured and confirmed once a \$300 deposit has been paid and completed booking confirmation form has been returned. Tentative bookings are held for five (5) days only, after which we reserve the right to re-book the room without notice.

A room hire charge of \$300 or the difference between your spend & the minimum spend, whichever is the greatest in addition to your function charges will be payable if the minimum spend is not reached as agreed with management on the booking confirmation form.

RESPONSIBLE SERVICE OF ALCOHOL

The Astor Hotel and its staff provide responsible service of alcohol at all times, for the safety of the staff & patrons of the hotel. Wine & spirits will only be served by the glass. We reserve the right to refuse service to anyone deemed to be unduly intoxicated.

Minors must be off the premises by 11.50pm, with absolutely no exceptions.

Any guest who is found to supply a minor or intoxicated person with alcohol will be removed from the premises without exception.

SAFETY OF PATRONS & STAFF

We reserve the right to remove any individual who is unduly intoxicated or acting in an objectionable manner, close a function early if a number of guests are intoxicated or acting inappropriately, or posing a risk to others safety. Any patron who shows aggressive, intimidating or objectionable behaviour to any staff member will be removed from the premises immediately.

The Astoria Balcony access may be revoked during a function if management deems the noise levels to be excessive. If objects are thrown off the balcony, the balcony privileges may be revoked, the person removed and/or the function may be shut down.

FINAL NUMBERS & REQUIREMENTS

Final numbers & food selection are required 10 days prior to your function, on which your function will be charged for with no exception.

Minimum numbers & spends apply to all food and beverage packages.

All dietary requirements are required 10 days prior to your event. All guests must be catered for.

CLEANING

General cleaning is included in your room hire fee. If extra cleaning is required, the organiser may be charged a fee. You will be notified within 24hrs of your function and invoiced with payment due within 48 hours. We do not permit the use of glitter, confetti or live candles.

(\$100 cleaning fee will automatically be applied to your account without exception).

DAMAGES/THEFT

If damages are incurred, the function organiser is held solely financially responsible.

Nothing may be adhered to the walls or glass with sticky tape.

If a guest is found to have damaged or stolen The Astor Hotel's property, the organiser will be charged and in extreme cases, the appropriate authorities will be notified.

Excessive glass breakages will be charged to the function organiser.

Initial _____

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CANCELLATIONS:

Confirmed bookings cancelled 45 days prior to the event will forfeit their deposit

AV EQUIPMENT

We endeavour to help in any way that we can to organise audio visual set up for function organisers. However, all photos, videos and music must be tested prior to the event.

We will not accept responsibility for problems arising from no prior testing.

All music, including DJ's, must plug into our in-house system.

SECURITY

Security will be booked at management discretion and, in certain cases, functions will be charged a fee to hire security. e.g. 18th birthdays, bucks shows.

GOODS/PROPERTY

The Astor Hotel will not be held responsible for any goods or property on the premises before, during or after an event. The owner leaves their property at The Astor at their own risk. All property must be collected prior to 12 noon the following day of your event. Management must be informed if goods are to be dropped off prior to your event.

18TH BIRTHDAYS & BUCKS SHOWS

Please contact the functions coordinator to discuss separate terms and conditions for these types of functions.

PAYMENT OF YOUR ACCOUNT

Payment is required in full by the end of your function. We do not invoice for post payment, nor do we accept personal cheques.

Any additional charges for damage, theft or excessive cleaning will be invoiced 24hrs after the event & payment due in 48hrs.

Please be advised that credit card payments will attract a surcharge on all function payments. Cash is welcome as an alternative payment, or prior direct debit payment. Payment not made in full on completion of function will forfeit deposit without exception.

MINIMUM SPENDS

Minimum spends apply to all function rooms, Please contact our function manager for details

AGREEMENT

You accept that The Astor Hotel has a responsibility to its staff and patrons to provide a safe and secure environment, and that The Astor staff will provide responsible service of alcohol without exception and have the right to refuse service to, or remove anyone who we believe is unduly intoxicated. You also accept that we have the right to close down any function with full payment due on non-compliance of the above conditions.

Please note that prices and products are subject to availability and may change or alter without notification.

All public holiday bookings attract a 15% surcharge on total account without exception.

Initial _____

By signing the booking confirmation you accept and agree to all terms & conditions outlined on previous pages.
Please note that due to our responsible service of alcohol policy ALL guests must be catered for.

BOOKING FORM

FUNCTION NAME: _____ **ORGANISER:** _____
DATE OF FUNCTION: ____/____/____ **PHONE:** _____
ADDRESS: _____ **EMAIL:** _____

ROOM (please circle): ASTORIA / GILLES / ATRIUM / MIDWICKET / PULTENEY

TYPE OF FUNCTION: COCKTAIL/SITDOWN/OTHER:

STARTING TIME: _____ FINISHING TIME: _____ NO. OF GUESTS: _____

MINIMUM SPEND: \$ _____

DEPOSIT REQUIRED \$300

METHOD OF PAYMENT: CASH/CARD/BANK TRANSFER - BSB: 015311 ACC: 2898 65944 [Please send a confirmation]

CREDIT CARD PAYMENTS ARE WELCOME
VIA PHONE IF PREFERRED

CARD TYPE: _____

CARD NUMBER: _____

EXPIRY DATE: ____/____/____ CCV NUMBER: _____

AMOUNT: \$ _____

NAME ON CARD: _____

I am the authorised owner of this credit card and I authorise The Astor Hotel management to process payment of above amount from my credit/debit card. I hereby agree with Terms & Conditions of The Astor Hotel.

SIGNED: _____ DATE: ____/____/____

PRINT NAME: _____